

Tejas Gharat

D.O.B 14/04/1998

Summary

I am looking forward to a work with reputed organization where I can utilize my skills to contribute the organization success as well as myself as an asset to the organization.

Skills

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| <ul style="list-style-type: none">• Anticipated customer and store need by constantly evaluating and assessing the environment for cues.• Keen understanding of guest expectations and customer service expectations• Took customers order, prepared beverages, served food items and restocked for maximum efficiency | <ul style="list-style-type: none">• Ability to work well in high pressure situations• Proficient in the use of common MS Office applications.• Maintain a safe, clean, and professional workplace and appearance all times. |
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Experience

Barista / Barista trainer

Oct 2021 to Sept 2023

STARBUCKS – Mumbai, Maharashtra

- Monitor, evaluate, or record training activities or program effectiveness.
- Offer specific training programs to help workers maintain or improve job skills.
- Present information using a variety of instructional techniques or formats, such as role-playing simulation, team exercises, group discussion, videos, or lectures.
- Opened/closed store and maintained store cleanliness.
- Greeting customers, provided information for specials and promotions, and setup advertisement displays for new incoming merchandise, beverages and bakery items.
- Held coffee preparation demonstrations and assisted customers with selections of various coffee blends, teas, hot and cold espresso beverages, smoothies, and bakery items.
- Supervised rotating shifts, stocking merchandise, and bartended various hot and cold coffee beverages.
- Underwent coffee master training and certification.

Crew member / Barista,
Sept 2018 to Oct 2021

McDonald's – Mumbai, Maharashtra

- Facilitated a pleasant dining experience by welcoming each customer being mindful of customers' needs during each transaction n confirming order items before completing sale.
- Front end cashier/ cash handling never recorded cash register shortage.
- Assisted with restocking and stock rotation ensuring minimum of unusable.
- Supervise others and provide on the job training.
- Prepare or serve menu items such as coffees and pastries.
- Upselling/ selling

Industrial training

Fortune Park Lake City- Thane, Maharashtra

Education and Training

HSC Maharashtra Board 2016

SSC Maharashtra Board 2014

MSCIT

Declaration

I hereby declare that above mentioned information is correct upto my knowledge and I bear the responsibility for the correctness of the above particulars

Tejas Bharat Gharat.